

March 2017

Quality Respite and Home Care, Inc

# Client Newsletter



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## Scheduling for school breaks!

**As everyone knows each school seems to have a different time that they schedule week breaks and / or days off!**

**To ensure you can get as much respite as necessary, please plan your respite ahead of time, as much as possible. This way we can do our best to be sure we have enough caregivers available to cover everyone's needs.**

**Hard to believe its already March but before we know it will be summertime and all the kids will be out of school! If you already know of family vacations you will be taking please let us know so we can help make sure can use up your hours prior to your vacation :)**

## Office Contact for Schedules

We wanted to make sure everyone has the correct information to contact our office personnel!! Here is a list of emails to contact everyone directly if needed:

Scheduling concerns—Kerry's email please - [info@qualityrespiteandhomecareinc.com](mailto:info@qualityrespiteandhomecareinc.com)

Client concerns—Carolina's email please - [intake@qualityrespiteandhomecareinc.com](mailto:intake@qualityrespiteandhomecareinc.com)

General questions—Bertha's email please - [admin@qualityrespiteandhomecareinc.com](mailto:admin@qualityrespiteandhomecareinc.com)

Human Resources—Michael's email please - [hr@qualityrespiteandhomecareinc.com](mailto:hr@qualityrespiteandhomecareinc.com)

Compliments/general concerns—Christine's email please - [Christine@qualityrespiteandhomecareinc.com](mailto:Christine@qualityrespiteandhomecareinc.com)

Of course you can reach us Monday through Friday from 8:30AM to 5:30PM by phone. You are welcome to leave a voicemail if you are calling after hours on the main number and we will return your call the next business day. If you have a scheduling cancellation or an emergency where you would need to try to have a caregiver come during non-business hours, our voicemail lists another phone number in which to call. If you do receive voicemail, please leave a message and the on-call scheduler will do their very best to get your request covered and will return your call as quickly as possible.

We are starting to call for March schedules, as February has just flown by!! If you happen to know your schedule already you can give it to us verbally, or you may email it over to us at [info@qualityrespiteandhomecareinc.com](mailto:info@qualityrespiteandhomecareinc.com). Thank you so much for your allowing us to be in your children's lives! It brings all of us so much joy and happiness!

## Kerry's Korner :)

Thank you for patience as we continue to grow our wonderful staff of caregivers. I know sometimes it can be a bit frustrating, just please know that we are doing everything in our power to make sure you get to use all the hours you need during the month! If you are flexible with your hours, let the office staff know and they will do their best to work in your hours for the days requested!

Of course if you have a person that your child is familiar with and you would like to have them work directly with your child through your respite hours, they can be our employee and get paid to work with them! :)

Just contact our office at the number on the front of this newsletter and speak with Michael in HR he will be more than happy to make the proper accommodations to have them get through orientation just as quickly as possible.

It's Daylight Savings Time Again!!

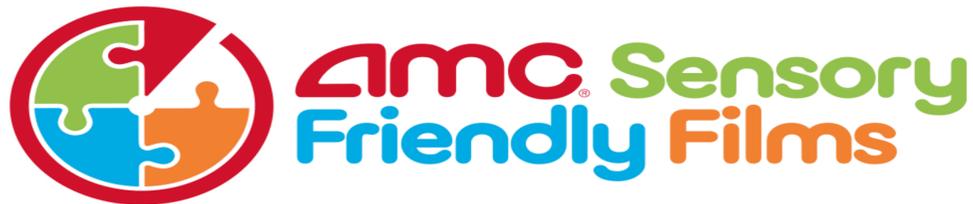


Don't forget the clocks go forward on Sunday, March

## Events of the Month



### AMC Theatres Monthly Sensory Friendly Films



Please see theatres for specific times

March 11, 2017

March 25, 2017



Participating Theatres :)

AMC Cupertino Square 16  
10123 N. Wolfe Road, Suite 3000  
Cupertino, CA 95014

AMC Mercado 20  
3111 Mission College Blvd.  
Santa Clara, CA 95051