

Return Service Requested

Quality Respite and Home Care, Inc.
777 N. First Street #740
San Jose, CA 95112

Summer is HERE!!! Don't forget to send in your requested schedule dates!!



FREE VIRTUAL EVENT



“Financial Tools for Special Needs Families”

FREE VIRTUAL EVENT

Date: Saturday, July 11, 2020

Time: 4:00 pm - 5:00 pm

Registration Link:

<https://us02web.zoom.us/j/88667440186>

Speaker: Mr. Jeffrey Brookshire, Licensed Broker

Meeting ID: 886 6744 0186

Password: 299481

Mr. Brookshire will cover the following:

“Income Planning for Your Child’s Future Financial Needsities”

**CONTACT/RSVP: Mike & Espy Miramontes/ espymike@comcast.net
/(408)763-7515**

Kerry's Korner :)

During this unprecedented time, with COVID-19 still not under control, the State of California is trying to reopen, with social distancing and face coverings whenever possible. With some of our consumers, we understand that it is difficult for the face coverings or that they maybe unable to tolerate either wearing one or our caregivers wearing one. We also would like to encourage all family members to wear facial coverings whenever the caregivers are around. We hope this will help to stop the spread of COVID-19. We are allowing our caregivers and families to work together to find the best possible way to complete their visits.

As summer time comes into full swing, we realize this can be an extra stressful time for families with school out of session, no camps available and unable to go anyplace except walks outside. We want you to know that we are doing our very best to get all the requested times scheduled for you. If your times can be flexible, please let us know, as it gives us more opportunities to mix and match the schedules with the caregivers you may prefer. On the other hand, if you have a visit scheduled, please be mindful if you need to cancel last minute. Please give us at least a 3 hours notice, so we can reschedule that caregiver with another family that maybe wasn't able to get their visit covered. If you think your child may be coming down with something, please let us know the day before just in case :)

Additionally, please note, that if you are solely requesting one caregiver, this will be quite difficult to ensure you have all your requested times booked. Unfortunately, some families are already booking their hours and the caregivers you normally request may have already been scheduled. The schedules are on a first come first serve basis, so please get your schedules in as soon as you can and please try to keep your time frames flexible. With all the hours families are receiving from SARC to help with the lack of other services we are doing our best to help each family, so the more available you are for a visit time, the better we can move things around to help everyone! :)

We have found that clients start to flourish when they have more than one person to come and hang out with them, it gives them someone else to look forward to playing with! So, perhaps trying a new caregiver if your preferred caregiver is unavailable could be a great thing!! Also, if you have someone that is currently working with your child and you would like to be able to use your respite hours with them, have them contact our office or email us at info@qualityrespiteandhomecareinc.com.



Free Virtual Event—Financial Tools

Once in awhile we are asked by a family to provide helpful information to our other families! The following is just that!

This family has asked just that! They are very excited about this and we are just happy to pass information along to each of you! Quality Respite has no information in regards to this event so please do not contact us in regards to this event! :)



Thank you so much!!



July 2020

The Respite Review

Quality Respite and Home Care, Inc
777 N. First Street, Suite 740
San Jose, CA 95112
408-244-5600

info@qualityrespiteandhomecareinc.com

DAYS OFF IN JULY

Just a friendly reminder!

The office will not be scheduling any visits on Saturday, July 4th as the office will also be closed in observance of the 4th of July!

SARC AUTHORIZED HOURS

If you have been notified that your child's hours are unable to be scheduled for the month of July the reason is because San Andreas Regional Center's Fiscal Year End is June 30, 2020. SARC will not process any authorizations for the new year until their Fiscal Year End Close is completed, from past experience this usually takes well into the first week or two in July. Quality Respite and Home Care, Inc. will not be able to service any clients that do not have an open ended authorization on file or have provided QRHC a personal credit card to guarantee payment. We apologize for any inconvenience this may cause. We have contacted all families that are currently scheduling so they are aware of this situation. This happens every year and it is very concerning for many of our families.

Caregiver Contact...

Please remember to contact our office when inquiring about a caregivers schedule. If you happen to have the caregivers contact information, that should only be used when and if there is an emergency while the caregiver is looking after your child. Please do not contact our caregivers when they are not currently watching your child. There are many reasons behind this request but mostly it is to keep a much needed barrier between the caregivers privacy and their employment.

Many of our caregivers are also going to school or have other positions. If they are getting calls from families outside of their employment with us, this can cause an unwanted riff between the families and the caregiver, or the caregiver and us, Quality Respite. We do our very best to keep the caregivers we have and in this county as you all know is not an easy thing to accomplish. We need your help in making sure that there are no unnecessary contact between families and the caregivers so we can continue to send you the caregivers you enjoy having with the children :)

Another small reminder—Quality Respite and Home Care is a respite agency. This means we are a non-medical, non skilled agency. Our caregivers are not trained to handle medication nor are we insured to handle any medications. Any families that are trying to convince our caregivers to administer medications will be personally reminded that this is against company policy and they would be putting the caregiver at risk of losing their position with Quality Respite for administering medications.

Thank you for your help! :)

