

Return Service Requested

San Jose, CA 95112
777 N. 1st Street, suite 300
Quality Respite and Home Care, Inc.



Kerry's Korner :)

Hope everyone is having as wonderful a start to February as possible!!! As always we are doing our best to hire and find the best caregivers for your visits! In order to accommodate everyone's needs and match the caregivers availability, we sometimes need a little flexibility in your schedules. With that being said the more times you can provide the easier it is to fill in the puzzle!

Of course if you have a friend or family member that your child is comfortable with, be sure to contact our office to set up an employee orientation. We can hire this person as our employee to cover the hours for your child!!



February 2021

Quality Respite and Home Care, Inc
777 N. First Street, Suite 300
San Jose, CA 95112
408-244-5600

Client Newsletter



Happy
Valentine's Day!!!!



It's Cold Season!



It's that time of year and the flu season is still in full swing, in addition to Covid-19. This means we need your help! If your child is sick **PLEASE, please** call the office and reschedule the visit. This will ensure that our caregivers will not be exposed. All of our caregivers have been instructed to report any symptoms daily, and we would like to make sure that you our parents report any symptoms as well. This will help us to ensure our clientele and caregivers are kept safe and sound! :)

If our caregiver shows up to a visit and the client is sick, it is company policy for the caregiver to call the office or the on-call scheduler to inform us that the visit will be cancelled due to the fact that the client is sick or showing symptoms. Our company does not allow our caregivers to be present while the client is home sick. We do this to ensure that both your child and other children are not exposed to any other illnesses as well. Additionally, if our caregivers arrive, showing any symptoms please let us know and we will send them home. If you have any questions about this policy, please contact the office at 408-244-5600.



February Schedules :)

If you have not yet given the office your February schedule, please contact us by phone: 408-244-5600 or email: info@qualityrespiteandhomecareinc.com so that we can do our best to get you the dates you requesting. Please keep in mind that we are doing everything possible to keep our caregivers schedules full so, the earlier we receive your requested dates, the more likely we can give you the caregivers you prefer.

Please remember Valentine's Day is the most requested day both for caregivers to want it off and for clients to request a visit. So, if you were thinking about requesting Valentine's Day, We suggest requesting it a.s.a.p.! If you have questions about the schedules, please contact our office by the phone number or email address above. With COVID-19, our weekdays both morning and afternoons are now both the most requested time frames, we do our best to cover everyone's requests however, there has been some days or times we cannot cover for everyone.