



Return Service Requested

Quality Respite and Home Care, Inc.
777 N. First Street, Suite 740
San Jose, CA 95112

Please remember to wash your hands and wear gloves if you do have to go outside!
Together we can get through this pandemic!

Kerry's Corner :)

Hard to believe its Spring already!!! The weather is sure trying to keep us on our toes this year! With Schools being out until at least May, our caregivers are doing their best to fill in where needed! If you need different times than you are used to requesting and want a specific caregiver, please let the office know and we will do our best to verify if that caregiver is available for your shift! :)

If you have any people you feel would make a great asset to our team, we offer competitive rates, mileage reimbursement, health insurance, an IRA (Individual Retirement Account), bonus program, vacation and sick pay and most of all DIRECT DEPOSIT!

If you have someone you feel would want to work for just your family have them apply specifically for your family and we can hire and orientate them to work for you, should they choose in the future to want more families, we can also add for them later, if not that is perfectly fine too :) We really would like to be able to help as many families as humanly possible! Just have them come into our office and schedule a time!

CLIENT NEWSLETTER

April 2020

777 N. First Street, Suite 740

San Jose, CA 95112

408-244-5600

408-244-5605 Fax

qualityrespiteandhomecareinc.com

COVID-19 (CORONAVIRUS)

While we are doing our part to stay at home, we wanted to make sure everyone was aware that Respite is considered an essential business. We are here to help you get through these long days without school or day programs!

We understand some of you have chosen to not use the services because you or your family are immune compromised and we absolutely agree! Just know we are here for you when you are ready to resume your visits! :)

Additionally, our building is currently in lockdown. We are working throughout the day and if for some reason you receive our voicemail please leave a message and we will get back to you as quickly as we can! :)

Generations Software Access

Scheduling Software—App for mobile devices

Just a quick reminder if you have not already provided the office with an email for our system, please do so, that way we can set you up to be able to view your calendar online at anytime! Unfortunately, at this time you cannot make any changes, but you can view your dates and times in case you forgot when you scheduled! :) Just email Kerry at info@qualityrespiteandhomecareinc.com and she will update your email and send you a link to set up a password. Its just that simple! Then you can log into the system and view who's coming or verify the times you provided us to make sure that you don't need any adjustments!

Many of our Care-givers work at schools and therefore have not been working during the daytime. This is given us more availability for your visits throughout the daytime!

Need a visit? Just email or call the office to schedule some time with us! :)

ILLNESSES....

Please remember that if your child is showing any signs of being sick or just not feeling feel to **PLEASE** call the office and cancel the visit, even if it is right before the start of the visit! Especially now with the COVID-19 its even more important that our caregivers are not exposed to any symptoms. Many of our caregivers attend to more than one client and we do not want to spread any illnesses to other clients or have the caregiver get sick! If the caregivers get sick than not only can we not schedule your hours with them, but other families will lose out too!!

Please do not wait for the caregiver to arrive, if they arrive and the client is sick, the caregiver will need to leave the visit immediately.

